



Verdict Auto

Don't Buy the Marketing. Buy the Truth.

You are about to make your second-biggest life investment. Right now, you are likely navigating a sea of polished online videos and waiting days for replies in owner groups that never come. You may feel **overlooked** by the industry and **skeptical** of the "perfect" reviews.

We've analysed thousands of community discussions and owner debates to bring you the **Consensus**.



The Top 10 Recurring Issues (Community Consensus)

1. **Infotainment Glitches:** While reviews show a smooth screen, owners frequently report system freezes, lag, and smartphone pairing drops during vital navigation.
2. **Phantom Braking:** A significant safety anxiety. Community threads highlight instances of the car braking for non-existent obstacles while using driver assistance.
3. **The 12V Battery Drain:** The "hidden" failure. Even on new models, the auxiliary battery can fail overnight, leaving you locked out and stranded.
4. **Suspension Wear:** It feels smooth on the test drive, but long-term owners report "clunking" sounds and premature bushing wear within the first year.
5. **The Range Gap:** Laboratory tests aren't the real world. Owners report a **20-30% drop** in winter. Know your *actual* commute limits.



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6. **Charging Realities:** "Fast charging" is a temperature-sensitive promise. Owners reveal the 60-minute reality behind the 20-minute marketing claims.
7. **Software Update Risks:** Sometimes an update fixes a bug; other times, it can remove features or introduce new, unexpected glitches.
8. **Build Quality (Fit & Finish):** Misaligned panels and interior squeaks aren't just cosmetic—they often lead to wind noise and water leaks over time.
9. **Maintenance "Sticker Shock":** Owners highlight high-cost service intervals for items like proprietary filters and flushes that dealerships may gloss over.
10. **HV (High Voltage) System Faults:** The "Big One." Community debates often center on the anxiety of battery isolation faults that can sideline a car for months.

The Next Step

Don't be the buyer who says, "**I wish I'd known.**" Be the buyer who says, "**I'm glad I checked.**"

Get the clarity you deserve. Our 1-to-1 owner network is here to give you a direct line to the people who live with these cars every day.

